

## 10:00 a.m. – 12:00 p.m., Tuesday November 20, 2018 Meeting summary, Association Meeting Lutheran Community Services Northwest 4040 South 188<sup>th</sup> Street, SeaTac WA 98188, 3<sup>rd</sup> Floor

**Members Present:** Jill May, Rosie Cullen, Charlotte Booth, Susan Brook, Brian Carroll, Jeff Clare, Nikki Brown, Fernando Clara, Jennie Brusco, Jessie DiPardo, Joanne Stimson, Kerry Ann Shaughnessy, Mark Fullington, Mikaela Chandler, Caroline Brandan, Katie Ferguson **Members on video/teleconference:** Carly Baughn, Ezechiel Bambolo, Ray Deck, Zenia Brar, Kymm Dozal, Jeff Judy

	Agenda Item	Discussion	Decisions
1. Call to order / Check in			The meeting was called to order at 10:00 a.m.
2.	Approve minutes of the October meeting		The motion to approve the minutes carried.
3.	Introduce Rosie – Policy Manager	Rosie is a few weeks into her new role as Public Policy Manager. She came from The Mockingbird Society where she worked to support their legislative advocacy and community work with young people that experienced foster care and homelessness. Rosie is passionate about using the voices and experiences of those impacted to affect system and policy changes. She is excited to work with WACF agencies and the young people and families we work with to make change.	
4.	Financial Report	The bank balance is approximately \$479K. \$179K of that is earmarked for FCFC. The rest of the balance is WACF general operating funds.	
5.	Legislative Agendas a. BRS b. CPA c. FPSS	A couple of changes were made to the CPA legislative agenda. The ask was initially about rates but it will now include a rate study and implementing the rate study. It will also include language to look at the CPA contract. We're still figuring out what will make sense to work on legislatively and what will be administrative work.	Rosie asked that if you have connections with legislators or staff, please reach out to her.

Agenda Item	Discussion	Decisions
	A request was made for some advocacy training for members.	Rosie will do some advocacy training for members at the December Association meeting.
6. FCFC Update	<ul> <li>We received \$179K from the Ballmer's that is earmarked specifically for FCFC.</li> <li>We contracted with a marketing firm. Next week will be the next FCFC meeting and the marketing firm will lay out their suggestions for moving forward with marketing and the collective intake point.</li> <li>Jill was asked to go to Washington D.C. to talk about the FCFC project. There will be national, state and private agencies coming together to talk about recruitment. They are paying for Jill's expenses.</li> <li>Jill is working on putting together a presentation on the market segmentation data. The segmentation data will be used in the January kickoff.</li> </ul>	
7. Division and Administrative Agenda Updates a. CPA - Binti b. FPSS c. Intensive Services	<ul> <li><u>CPA</u> – Jeff reported that at the last meeting members worked on listing what CPA's do that add value. They decided to track "well-being." It was suggested we have an attorney look at the contract. There isn't an awareness of the contract, and no document that shows what CPA's do vs. the state's role.</li> <li>Jill added that Steve Grilli says we should be seen as partners. He's in favor of looking at the CPA contract. One suggestion was asking for funding to have business process mapping done. It might make the most sense to pull together a small group and bring suggestions back to the whole group to move things forward.</li> <li>Jeff and other members went to a demo of Binti (DCYF online database system for foster parents). The consensus was that it was impressive, user-friendly and they offer ongoing technical support. Binti tracks how long it takes for families to go through the process and where they get stuck. It can be customized for CPA's. The following questions came up: <ul> <li>When forms change, will CPA's have to pay Binti to update the electronic version of the form?</li> </ul> </li> </ul>	Jill will follow up on the questions that came up on Binti.
	<ul> <li>What is the user rate? Will it be usable for foster parents?</li> <li>Mark Fullington CFSF met with Michael Tyers from the Alliance for Child Welfare Excellence. The Alliance would like help with in-service trainings. If you have a site available for foster parent trainings, please let them know. Mark told Michael WACF's priority is to have private agencies included in their curriculum. Michael is talking with his supervisor to see if we can get inclusion. The Train the Trainer (Caregiver Core Training) will hopefully, be available to us in the early spring.</li> </ul>	

.

Agenda Item	Discussion	Decisions
	The next meeting with Luba and DLR is Nov. 30 <sup>th</sup> to continue the conversation of the process. They may use the SAFE Home Study Model to address character & suitability issues. A demo on SAFE can be ready in mid-December for all of DCYF and private agencies. SAFE would not address staff character, competence and suitability issues.	
	<u>FPSS</u> – The division spent their last meeting discussing the recent regional in- person meetings that Tim Kelly held. Members compared notes to make sure they were all on the same page. The CANS assessment tool is still not working properly. FPSS providers gave Tim feedback that the rate of change needs to slow down and they need more reliability before any additional changes are added to the assessment tool. They also requested that Tim stick to one clearly written change per month. This would give providers time to pass on the changes to therapists. Tim listed several more changes that he anticipates. He did halt the implementation of para professionals.	
	Jill and Charlotte met with Jody Becker and laid out the FPSS Division concerns with the contract.	
	FIN was a successful bidder for R1 and R2 Network Administrator. Jill met with FIN when she went to Spokane last week. She's been invited back to talk about WACF at one of their provider meetings.	
	April Potts and Vickie Ybarra will be at the next FPSS meeting in December.	
	<u>Intensive Services Division</u> – There was a PCG Rate Study meeting last week for therapeutic foster care and in-home. The rates were significantly lower than what they are now. PCG had some incorrect data. The data has been fixed and they made adjustments to the rate. There will be a follow up meeting on Nov. 26 <sup>th</sup> .	
	There was another meeting yesterday that was a follow up from the WACHYA meeting last month. They are clearly hearing that there are issues with background checks. The Background Check Unit is having turnaround within minutes for background clearances and they're getting responses for clearance within 5-7 days. The question is why aren't providers hearing anything for 3 months. When the Background Check Unit sends a clearance to DLR they will start cc'ing agencies.	
	There was a meeting with BRS providers on 11/5 about expanding capacity and bringing kids back from out-of-state. It followed a pretty contentious background check meeting that same morning. The afternoon provider meeting was well attended and well facilitated. It was encouraging to see so many	

Agenda Item	Discussion	Decisions
	providers, especially from the east side. The challenges that BRS providers are experiencing were discussed. Steve collected the information and acknowledged that we can't bring kids back right away. They understand that providers cannot grow until they're stable. A number of providers were talking about utilization issues and vacancies in therapeutic foster beds and residential. This seems like something that can be fixed by checking-in in division meetings and communication between providers.	
	Following the 11/5 meetings, DLR and the Background Check Workgroup met to debrief and work on trying to fix the process.	
	Frank wants WACF to put together a BRS Advisory Group. Jill and Nikki have been talking to Steve and decided that a few people from WACF will meet with a few people from DCYF and lay out some goals and the purpose of the group. They will create a six-month plan that will probably start with bringing kids back from out-of-state. Then, move forward by bringing in all BRS providers, including agencies that are not members of WACF. Jill reminded Steve that there is no CPA or FPSS advisory groups either.	
8. Adjournment		The meeting was adjourned at 11:35 a.m.

Prepared by Linda Conchi

•