# WASHINGTON ASSOCIATION FOR CHILDREN & FAMILIES

#### AGENDA

### FPSS Division

# November 2nd, 2017 1-3 PM, at Children's Home Society of Kent

## Phone conference: 1-800-511-7985, access code: 365-4506

**Members:** Shannon Bayne Vice Chair, Kerry Ann Shaughnessy Chair, Charlotte Booth Vice President Ex Board, Scott Hanauer, Dave Kucklick, Jessie Dipardo Treasurer Ex Board, Melissa Gorgone, Christi Lyson, Diana Crawford, Gary Romjue, Marie Preftes-Arenz, Debra Hatton, Joseph LeRoy, Danielle McCutcheon-Needham, Tammie Nielsen, Jessie Dipardo, Chris Heckert, Roxanne Cates, Carla Arnold, Rachael Gray, Marcella Thornburgh, Jennifer Shutter.

**Member Agencies:** Institute for Family Development, Catholic Community Services, Community Youth Services, Olive Crest, Services Alternatives, Working Choices, Inc, Children's Home Society, Crawford Counseling, Youth Net NW, Hope Sparks, Pioneer Human Services

### Present: CA representatives Tim Kelly, Felix Idahosa, Isaac Isaac, Annie Kurtz, Dalton Hauck

Members present: Shannon Bayne, Jennifer Shutter, Kerry Shaughnessy, Dave Kucklick, Dani McCutcheon, Debra Hatton, Marie Preftes-Arenz, Charlotte Booth

Agenda Item		Discussion	Decisions
1. FCF(	C phone conference		Meeting set for November 9 <sup>th</sup> for a phone conference with FCFC on Merger
diffi	cussions with Tim Kelly on the FPS ficulties with billing CRA and nning.	Concerns in the letter addressed that included the tone of the first letter, the points of billing problems starting with engagement. Time Kelly agreed that a more shared risk model is appropriate and will work on that. The topic of additional contacts and phone calls from Social Workers was discussed and it was agreed that SW contact can be billed as Direct Services. In cases where DV was not know and became discovered in the process of delivering FPS Tim Kelly stated that the CA Social Worker is trained in a responsible for setting up these services. Members detailed more accurately the activities involved in discovering DV, reporting it and helping with emergency	<ul> <li>Points of agreement to follow up.</li> <li>Immediate change in the fee statement: <ul> <li>2 hours of engagement efforts as direct counseling.</li> <li>Add to fee statement</li> <li>Time spent gathering any information to complete the CANS is direct service.</li> <li>Phone calls to CA Social Service Specialists.</li> </ul> </li> <li>Long term possible contract changes <ul> <li>Develop guidelines for FPS when DV is discovered. Work on clarification with CA clarify taking victims to DV shelters, helping with restraining orders.</li> </ul> </li> </ul>

housing while knowing that this increases risk	• Develop a new worker type to bill for
for the victim and children. Tim Kelly agreed	support administration work.
that additional consideration needs to be	
looked at. Other activities of FPS therapists	Tim Kelly will notify FPS providers when any of
that are not paid such as shopping and	these possible changes are implemented.
securing the items purchased under Concrete	
Goods were discussed and Tim Kelly felt this	
was work for Para Pros not therapists. The	
problematic situations with the use of Para	
Pros for agencies were discussed, difficulty to	
create full time positions results in low	
retention, triangulation between the family	
and the therapist occurs and requires	
additional supervision costs, most agencies	
not using that position. Administrators or	
office managers are utilized for on line	
shopping in some agencies and this is not	
billed. Tim agreed to look at including billable	
tasks for office administration for possible	
transportation, purchasing concrete goods	
and other non-contact with clients. Does not	
include any billing or accounting. In addition to	
all of the topics in the letter, we discussed that	
the rates for FPSS are just too low for the	
current economic realities of a mental health	
or CPA agency with FPS contracts. Although	
there are some increases they do not fully	
address the short falls of running this contract	
model. We discuss that this will be a position	
for WACF and will move forward with CA and	
Legislative efforts of WACF platforms. Tim	
expressed that he is disappointed that the	
entry wages offered by agencies for new	
therapists have not gone up. Members	
pointed out the costs of adding new	
therapists, initial training, and unbillable time	
the apists, initial training, and unbiliable time	

.

have actually gone up. However, after training	
salaries go up, more experienced therapist	
have higher salaries. The last thing discussed	
were alternative models of contracts that have	
shared risks or just having a limit on total CRA	
hours instead of a percentage of direct	
counseling hours. This model is the outcome	
of therapists or agency that were not ethical in	
the services they provided. Perhaps CA could	
consider a way to remove contracts from	
unethical practices instead of writing more	
punitive and limiting rules for the contract.	
The meeting ended with a discussion of the	
new DYCF cabinet that is forming.	

.