



WACF Intensive Services Division Minutes
January 9, 2020 11:00 am to 1:00pm
(11:00 - 12:00 Crossover)
Ryther-2400 NE 95th St, Seattle, WA 98115

| Agenda Item | Discussion | Decisions |
|---|--|-----------|
| 1. Doug/Michael agenda items for future meetings? | <p>Overall impressions are that these meeting have not been beneficial. The group would like to see a state-wide meeting in one location like the one that took place 2 years ago in Olympia. The group would like this to include the Eastside and Westside in one location.</p> <ul style="list-style-type: none"> • There are some specific updates that have been helpful but overall people do not feel that Doug or Michael understand our questions and/or do not answer what we have asked. • It was suggested that we give feedback to them on what is needed at these meetings. (Jill and Nikki would lead this). • Concerns that there is messaging coming from DCYF leadership that "providers have their money, so take kids and shut up". | |
| 2. Expectations for treatment services for BRS youth. | <p>Some providers have experienced DCYF workers expecting residential facilities/providers to pay for services outside the scope of work/contracts. Since providers have received an increase in rates the perceptions from DCYF social workers is that we now need to be paying for additional services such as PAY/SAY therapy, evaluations etc. Several agencies reported they have open beds that are not being filled despite communication with DCYF.</p> | |
| 3. Discussion regarding collaboration with DCYF successes? Difficulties? | <p>Overall providers are seeing a decline in collaboration and transparency with DCYF. There appears to be ongoing push back from supervisors. There is a lot of "back and forth" and documents being sent back" multiple times" with no real explanation of why and "no consistency". This is an ongoing concern and challenge especially when licensing homes.</p> | |

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| | <p>Providers have concerns/questions with how the data we are sending to Michael Campbell is being tracked and what they are doing with the data. Providers do not feel there is clear communication with performance-based contracts; an overall lack of details. (Michael did let the group know that he would come to a meeting in March and share what data they have collected.</p> <p>Ongoing struggles with continual turnover of social workers.</p> <p>Providers are having a lot of issues with "in-home" placement and not getting any response from the department. Families and staff are unable to get in touch with Social Workers. There have been no real improvements.</p> <p>Decisions are being made for youth and families without the provider present.</p> <p>The new expectation to have monthly team meetings as opposed to quarterly is not working well; social workers are not showing up for the meetings.</p> | |
| <p>Assignments</p> | <p>Provider will send a list of concerns to Nikki Brown at nbrown@communityyouthservices.org. The list will have the top issues your organization is having with LD and DCYF. This list will be compiled and no provider will be identified.</p> | |

Prepared by Nikki Brown